

SAFE, NATURAL, LOW COST WARMTH FOR YOUR HOME AND WORKPLACE



WARRANTY

SAFE-T-WIRE HEATING SYSTEM

1. CBS Radiant Heating Systems Pty Ltd ("CBS") hereby warrants that (subject to the terms and conditions provided for herein) the Safe-T-Wire Elements ("Products") supplied or otherwise installed by it to be free of any defect in workmanship or material for:
 - a) a period of ten (10) years to the original Purchaser named herein where the products are installed.

INSTALLATION REQUIREMENTS

2. It is a condition of this warranty:
 - a) that the Products are installed by electricians qualified in the state or territory in which the Products are installed,
 - b) that the Products are installed strictly in accordance with CBS's current manual or otherwise installation instructions including relevant wiring rules.
 - c) it is understood and agreed that is a condition of the installation of the product that floors upon which the product will be installed have themselves been installed strictly in accordance with relevant manufactures installation specification, engineering specifications, Australian building codes, Australian standards, and good workmanship practices. For the avoidance of doubt no warranty applies in the event of floors, which have not been installed in accordance with the above stated conditions of 15.2.3, or the floor material is not suitable for the installation of the product.

EXCLUSIONS

3. This warranty applies:
 - a) exclusively to the Products,
 - b) where a duly completed Installation Certificate and warranty registration card is received by CBS within 30 days of the completion of installation; and
 - c) to original installations only.
4. This warranty does not apply:
 - a) where damage has occurred to the Products arising from improper storage by the Purchaser following delivery to and receipt by the Purchaser or the Purchaser's representative,
 - b) where damage has resulted from improper or incorrect installation of the Products,
 - c) where Products have been connected to a voltage other than shown on the element,
 - d) where Products have been re-installed,
 - e) where subsequent renovation and painting in rooms where the Products have been installed has been the cause of the damage to the Products; and
 - f) where the floors upon which the products will be installed have not been installed strictly in accordance with the manufactures installation specification, engineering specification, Australian Standards, and good workmanship practices, or the floor material is not suitable for the installation of the product.

ENFORCEMENT OF WARRANTY

5. To ensure that the warranty is enforceable the Purchaser must:
 - a) mail the Installation Certificate and warranty registration card to CBS within thirty (30) days of installation,
 - b) mail any notice of warranty claim together with a full description thereof to CBS by registered mail within thirty (30) days of the occurrence of any defect in workmanship or material,
 - c) permit CBS or its duly appointed representative at reasonable times within fifteen (15) days of receipt of the warranty claim to inspect the Products in respect of which the claim has been made; and
 - d) ensure that the Products for which the claim is made are not removed from the place of installation or storage or otherwise until CBS and/or its duly appointed representative(s) has inspected such Products.

LIMITATION OF WARRANTY

6. The liability of CBS under this warranty is limited to the cost of Product per room in respect of which a claim is made, installation of the Products supplied by CBS pursuant to this warranty..
7. CBS disclaims any liability whatsoever with respect to the merchant ability or suitability of the Products for the purpose for which they were used.
8. This warranty is issued in lieu of all other warranties, written, verbal or implied.
9. No waiver or amendment of this warranty shall be valid unless signed under the seal of CBS, which reserves the right to improve or alter the Products without notice to the Purchaser.

